

Luxe Bidet Neo Series

All bidets come with a 12, 15, or 18 month warranty. Bidets are tested for quality and defects are rare. However, we fully stand behind our warranty and will promptly replace any defective parts completely free of charge.

There is no need to register your bidet(s) for the warranty - all Luxe Bidets purchased through our website or Amazon are automatically covered under the warranty. For the warranty or any other questions on your purchase, you will just need give us your address, date of purchase (or the order number) via this email and we will be able to address any of your concerns or questions.

Contact Phone number: 858-201- 6397 (M-F, 7:30 am-4:30pm PST)

Or you can click here: <http://luxebidet.com/contacts>